



FAQ: GETTING YOUR SECOND DOSE IN ONTARIO - MAY 31

WHAT IS CHANGING?

Beginning Monday, **May 31** the province will begin booking accelerated second doses, beginning with those over 80, then those over 70, and moving through the population based on when your first dose was administered.

The following groups remain eligible for second doses on the manufacturer recommended timeline:

- Current residents of long-term care homes, retirement homes, elder care lodges and assisted living facilities as determined by the Ministry of Health,
- High Risk Health Care Workers,
- Indigenous People,
- Those with certain health conditions, like transplant recipients, individuals undergoing hemodialysis or peritoneal dialysis and individuals with malignant hematologic disorders and non-hematologic malignant solid tumors receiving active treatment.

WHAT'S THE TIMELINE & WHEN CAN I BOOK?

If your first dose was mRNA (Pfizer or Moderna), you will be able to book based on the following schedule:

- **Those ages 80 and older** (born in 1941 or earlier) can book as of Monday, May 31 at 8:00AM.
- **Those 70 and older** (born in 1951 or earlier) can book beginning the week of June 14.

Then, if you received your first dose on...

March 8 – April 18, you will be eligible to book second doses beginning the week of June 28

April 19 – May 9 : week of July 19

May 10 – May 30 : week of August 2

May 31+ : week of August 9

Anyone aged 12–25 who hasn't yet been booked will become eligible for the second on the week of August 9.

Once you are eligible to book, you will remain eligible to access the system (including to reschedule your appointment) going forward.

WHAT ABOUT ASTRAZENECA?

If you've received a dose of AstraZeneca, you will be eligible to book on a 12-week interval at a participating pharmacy or physician beginning **May 31**. To see a list of pharmacies on the Ontario government website, go here: covid-19.ontario.ca/vaccine-locations

MY HEALTH OR WORK-RELATED ELIGIBILITY GROUP APPEARS EARLIER IN THE PROVINCIAL LIST THAN MY FIRST DOSE DATE. WILL I BE ELIGIBLE EARLIER?

No. Other than those over 70, at this time all the groups are based entirely on when you got your first dose. The graphic published with the official press release showed examples of eligibility groups that were INCLUDED in various stages of the first dose roll-out. This does not mean the eligibility release INCLUDES them if their first dose wasn't in the window.

CAN I BOOK NOW FOR A DATE WHEN I BECOME ELIGIBLE?

No, you need to wait for eligibility to open up to your cohort in order to book your second dose.

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WHERE CAN I BOOK?

We expect booking to be available through a number of options, similar to first doses but adapted for our much larger current supply of vaccines.

For public health units using the provincial system, including mixed systems, the provincial portal will be available to book second dose appointments regardless of where you received your first dose at:

covid-19.ontario.ca/book-vaccine OR by phone by calling the Provincial Vaccine Booking Line at **1-833-943-3900**

(TTY for people who are deaf, hearing-impaired or speech-impaired: **1-866-797-0007**)

CAN I RECEIVE MY SECOND DOSE AT A DIFFERENT CLINIC / PHARMACY THAN MY FIRST?

Yes. You will be able to book at any provincial mass vaccination site (availability pending), and we anticipate pharmacies will also have flexible booking requirements. However, we anticipate that it is likely that hospital clinics will only accept those who received their first dose from them.

I HAVE RE-BOOKED MY APPOINTMENT - DO I NEED TO DO ANYTHING WITH MY OLD BOOKING?

If your original second dose was booked through the provincial portal, it will be automatically canceled if you book your new appointment through the provincial system. Similarly, if you had an original second dose booking at a hospital and re-booked at the same hospital, you will not need to do anything further.

However, if your original booking and your new booking have been made through different booking systems (provincial vs hospital vs pharmacy), be sure to cancel the original booking.

The following public health units DO NOT have access to the provincial booking system and residents will need to find further information from their PHU:

Algoma | Brant County | Chatham-Kent | Durham Region | Halton Region | Huron Perth | Lambton | Middlesex-London / Southwestern | Porcupine | Renfrew County | Region of Waterloo | Wellington-Dufferin-Guelph | Windsor Essex

Pharmacies and some family doctors should have doses available.

In some cases, hospital, mobile, and pop-up clinics will begin to open second-dose availability. Please pay careful attention to eligibility at these clinics, as not all will be administering second doses.

I GOT MY FIRST DOSE AT A POP-UP. HOW DO I BOOK MY SECOND DOSE?

You will be able to use either the provincial system or any options provided to you by the clinic that coordinated your first dose.

If you choose to use the provincial portal, the portal will check the COVaxON vaccine record system to confirm your age, the date of your first dose, and any information about a pre-existing second dose appointment. Pharmacies will also have access to this system.

I DON'T HAVE A HEALTH (OHIP) CARD / I HAVE A RED AND WHITE HEALTH CARD — HOW DO I ACCESS THE PROVINCIAL BOOKING SYSTEM?

While we don't know the exact details yet, we anticipate you will be able to access the provincial booking portal via your first dose record in some way.

Stay tuned for more details. Additionally, the clinic, pop-up or pharmacy where you got your first dose may contact you in order to book the second dose.

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